Priceline Pharmacy: YOU Magazine

Priceline Pharmacy is a leading Australian health and beauty retailer. Priceline produces a quarterly magazine connecting 'inspiration to purchase', and providing inspirational content for women of all ages, specifically through focusing on solutions to common beauty issues. In 2021, Priceline Pharmacy partnered with Medium Rare Content Agency to design the customer-centred campaign 'Festival Of You'.

Objective:

The objective of 'Festival Of You' was to amplify Priceline's marketing message of being a store providing affordable options for people of all ages, and being a place for 'all women'. Priceline also wanted to deliver strong sales across key beauty and health categories.

SMALL SKIN CRAVING IMMUNITY SOLUTIONS 101 WINS SLEEP? Fixes for low to support Make every Read our all ages milestone count expert guide a festival of

More than one-third of engaged customers and a quarter of typical customers reported making a purchase during the campaign.

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180,000 reached distribution with 40,000 via direct mailand 140,000 instore



Method:

This edition focused on issues affecting many women and their families, such as common skin conditions, pregnancy support, and anti-aging supplements. It was filled with selfcare practices, DIY tips and tricks, advice from Priceline experts, and the use of diverse models, talent and content for women of all ages. The underlying theme and message of the magazine were to encourage customers to celebrate themselves and their small wins. Priceline printed 188,000 copies, distributing 40,000 through Direct Mail to its loyalty

program 'Sister Club' members, which has more than 7 million members, Australia's largest health and beauty lovalty program and an invaluable database for Priceline. The remaining copies were distributed across Priceline Pharmacy stores.

Results:

This campaign created improved brand awareness and positive sentiment among consumers. It also increased sales, with more than one-third of engaged customers and a quarter of typical customers reporting that they made a purchase during the campaign.





